## COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TIM AND SHIRLEY MORGA	N	
COMPL.	AINANTS	) ) CASE NO. 2005-00422
AT&T COMMUNICATIONS ( SOUTH CENTRAL STATES	-	
D	EFENDANT	) 

## <u>O R D E R</u>

On October 6, 2005, Tim and Shirley Morgan filed with the Commission a formal complaint against AT&T Communications of the South Central States ("AT&T") alleging that AT&T charged \$139.90 for collect calls that the Complainants never accepted. By Order dated October 13, 2005, the Commission directed AT&T to satisfy or answer the complaint. On October 21, 2005, AT&T filed its answer with the Commission. In its answer, AT&T states that it has issued a credit to the Complainant's account in the amount of \$139.90 as satisfaction of the complaint. AT&T requests that the Commission dismiss this case as satisfied.

Pursuant to 807 KAR 5:001, Section 12(5), upon an offer of satisfaction, a complainant's acceptance of the offer, and the Commission's approval, no further proceedings are necessary. It appears from the record that AT&T has satisfied all of the matters in the complaint. As of the date of this Order, the Commission has received

nothing from the Complainants to indicate whether they accept or reject AT&T's offer of satisfaction.

## IT IS THEREFORE ORDERED that:

- 1. Within 10 days of the date of this Order, Complainants shall file with the Commission notice of their acceptance or rejection of AT&T's offer of satisfaction.
- 2. If no such filing is received, the complaint shall be considered satisfied, and this case shall be closed and removed from the Commission's docket.

Done at Frankfort, Kentucky, this 3<sup>rd</sup> day of November, 2005.

By the Commission

ATTEST:

Executive Director